



Required Emergency Response Information (CFR49 172.600-604)


On shipments to, from, within or transiting through the United States, emergency response information must accompany all dangerous goods shipments that require a Shipper's Declaration. There are two requirements for providing this information.

1) Telephone Number

The Shipper's Declaration must include a 24-hour emergency response telephone number (with area code and international access codes) for use in the event of an incident involving dangerous goods. This number must be monitored at all times by a person who:

 *is knowledgeable of the hazards and characteristics of the substance being transported*

 *has comprehensive emergency response and accident mitigation information*

 *has immediate access to a person who possesses such knowledge and information*

This number must be listed on the Shipper's Declaration immediately following the description of the dangerous goods and identified as the "Emergency Contact."

Emergency Phone Number NOT required for certain items

*Note, under USG-12, the emergency phone number requirement does not apply to shipments made under the "**limited quantity**" provisions of the regulations, nor does it apply to "**Consumer Commodities**", "Battery powered equipment", "Battery Powered Vehicle", "Carbon dioxide solid", "Castor beans, flakes, meal or pomace", "Dry Ice", "Engines, internal combustion (flammable gas powered or flammable liquid powered)", "refrigerating machines", and "vehicle (flammable gas powered or flammable liquid powered)".*

2) Written Emergency Response Information

In addition, emergency response information must be immediately available at all times the dangerous goods is present. This information must include as a minimum:

a. the description of the dangerous goods

b. immediate hazards to health

c. risks of fire or explosion





- d. immediate precautions to be taken in the event of an accident or incident
- e. immediate methods for handling fires
- f. initial methods for handling spills or leaks in the absence of a fire
- g. preliminary first aid measures



This information must be printed in English, available away from the package, and immediately accessible in the event of an incident. This information can be relayed in the following manners, but not limited to:

- including the information on the Shipper's Declaration for Dangerous Goods (but this isn't really practicable as there's not enough room on the DGD to actually write down all the emergency response instructions (i.e. how to handle a spill, a fire, etc))*
- locating the information in a separate document such as a material safety data sheet (this is one of the most common methods – shippers just attach a copy of the MSDS sheet to the dangerous goods paperwork)*
- using the information on the shippers dangerous goods declaration in conjunction with a separate document such as the North American Emergency Response Guide OR **the shipper could make a photocopy of the correct guide page for the item they're shipping and attach it to the paperwork.***